Future-Proof Your Agency Performance: The Power of Ringover AI Agents, Assistants, and Workflows

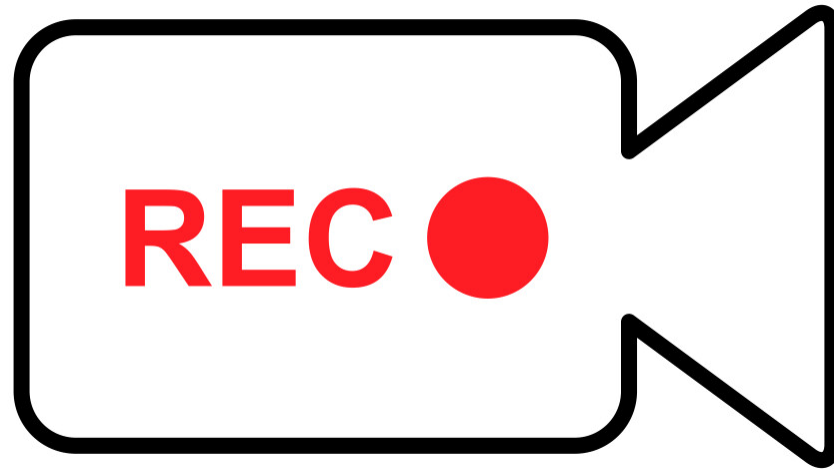**Thursday, Nov. 13, 2025, 2 p.m. Eastern time**

ASA
WEBINARS

ASA American Staffing Association

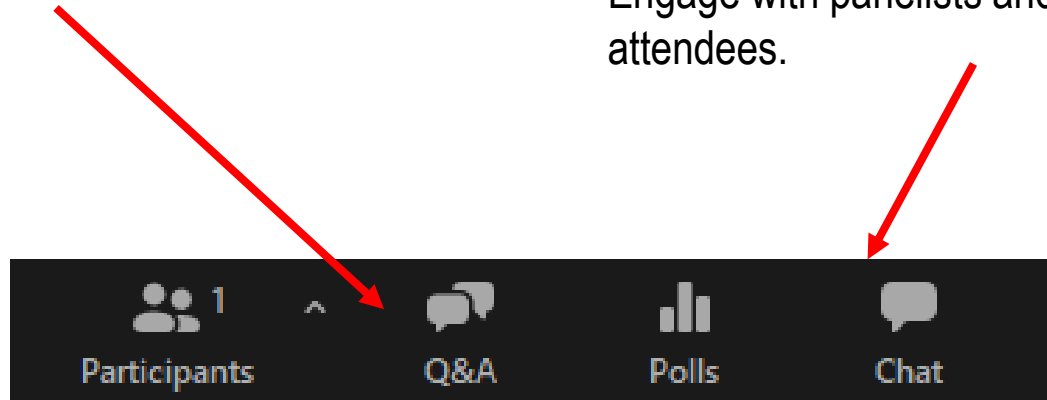# Today's Webinar Is Brought to You by

Ask a Question, Engage With Other Attendees

Q&A
Type your questions for the panel into the Q&A box

Chat
Start a conversation—say hello. Engage with panelists and other attendees.

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- This program is valid for **PDCs** for the SHRM-CP® or SHRM-SCP®.

  Activity ID: 25-UJJQ9

Christopher Banks
head of marketing
Ringover North America

About **Ringover**

PARIS FR

ATLANTA US

LONDON GB

BARCELONA ES

300+ employees
over 30% of whom are dedicated to product development

4 offices
located in London, Paris, Barcelona and Atlanta

15+ data centers worldwide
for end-to-end control

14,000+ clients
around the world

2.2 M calls per day
transit through our telecoms network

ringover |

Ringover Key Capabilities

- **Omni Channel Communication Platform**

  Calls, SMS, email, WhatsApp, Instagram, Meta Messenger, video meetings, AI voice agent—unified in one platform.

- **Statistics & Coaching**

  Call recording, live listening and feedback, live AI guidance, call whisper and real-time KPIs.

- **Conversational AI & Insights**

  Call transcripts & summaries, key topic detection, action step suggestions, sentiment analysis, tips to enhance speech and more.

- **Sales Engagement Automation**

  Daily task planning, multi-channel cadence automation, email writing automation, social engagement - with activity syncing into ATS & CRM.

Poll Question

What percentage of inbound calls/messages do you think an AI assistant could
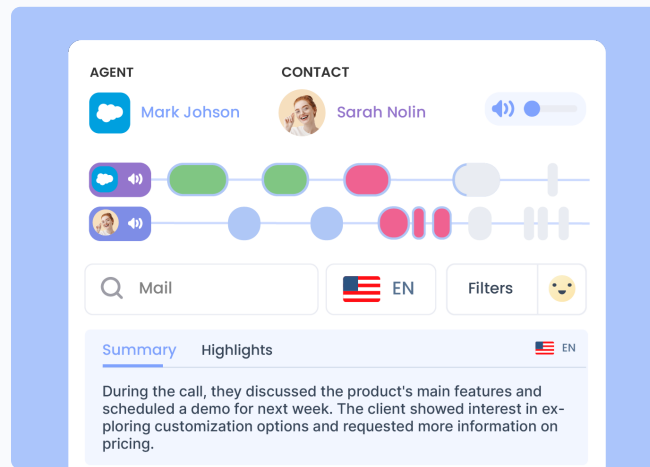effectively handle/qualify *before* it reaches a human?

Discover Empower!

The Conversational Intelligence solution that allows you to monitor and easily analyze all your communications.

Turn hours of conversations into an information gold mine to fine   -tune your teams' pitches, enhance sales, and better serve your customers!

Powered by AI developed in   -house by Ringover's expert team

ringover AI+

AGENT
Mark Johson

CONTACT
Sarah Nolin

Mail

EN

Filters

Summary   Highlights   EN

During the call, they discussed the product's main features and scheduled a demo for next week. The client showed interest in exploring customization options and requested more information on pricing.

Transcription & summary

Get a written summary of each call

Automatic topic detection

Identify the topics covered at a glance

Call library

Use the best conversations as examples

Statistics & recommendations

on the quality and content of conversations

Integrated into your business tools

CRM tools or Helpdesk, Ringover etc.

Discover your customer AI

From the first ring to final resolution, AIRO transforms every inbound call into a qualified opportunity through natural, human-like conversations.

- 24/7 availability
- Reduced handling time
- Instant FAQ resolution

AIRO supports callers from start to finish, answering questions, qualifying leads, providing after-sales assistance, and ensuring consistent, expert service around the clock.
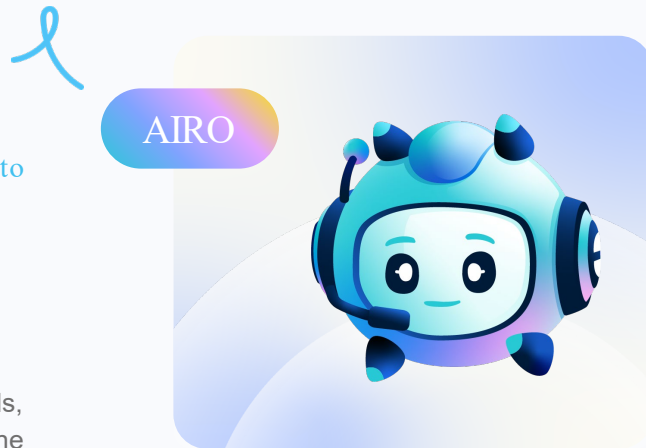
AIRO

Easy to set up

24/7 Conversational Support

Lead qualification
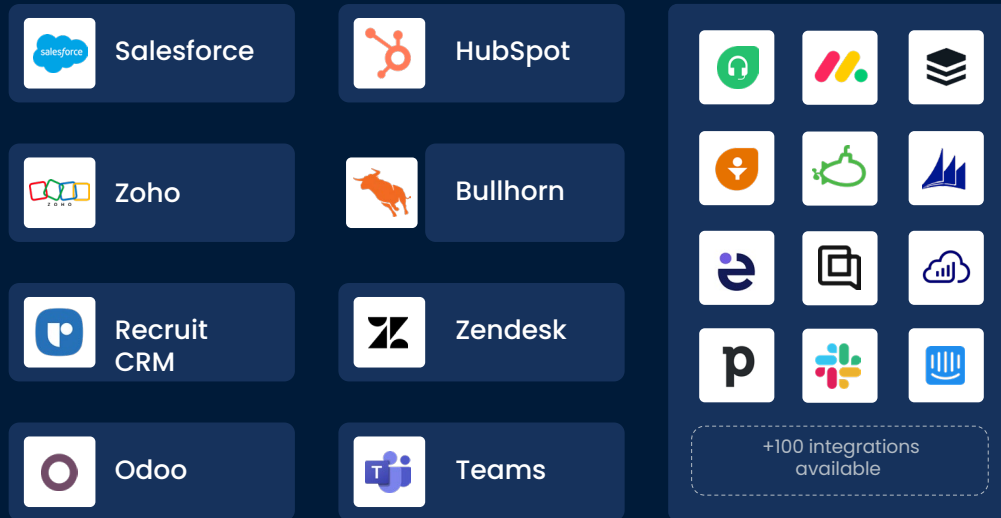
Intelligent routing

Tech stack Integration

Ringover integrates with your tech stack

Here's what AIRO logs instantly:

- Call log
- Call recording
- Call transcription

- Call summary

Salesforce

HubSpot

Zoho

Bullhorn

Recruit CRM

Zendesk

Odoo

Teams

+100 integrations available

Poll Question

How willing are you to trust an AI agent with the initial screening/qualification of a lead?
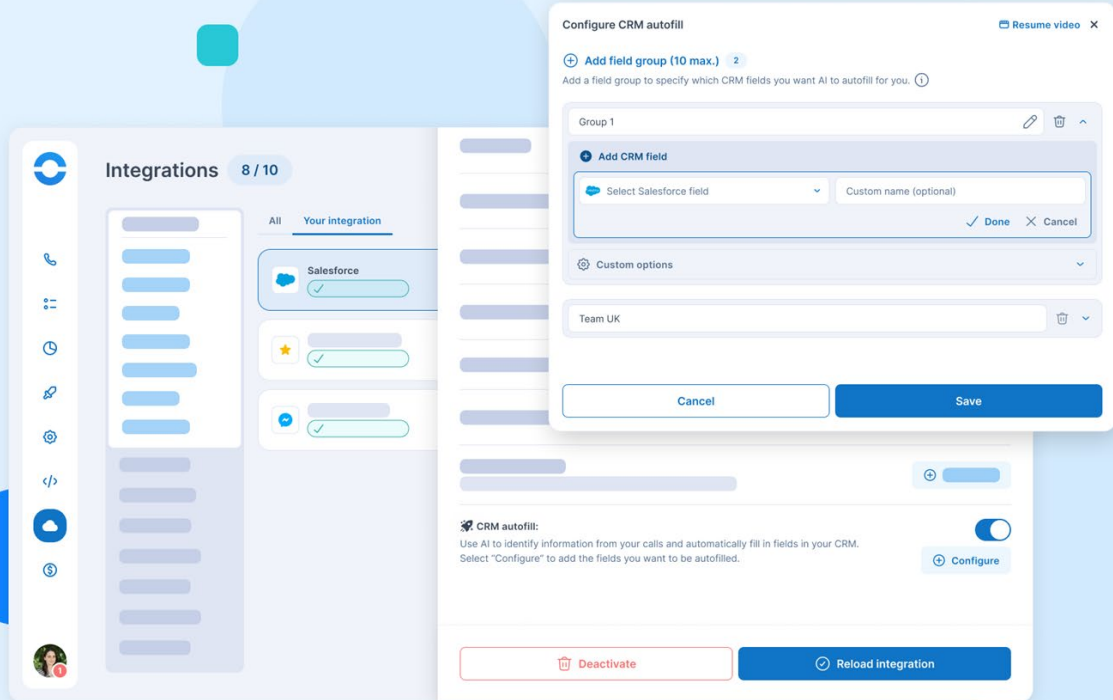
Demo Time
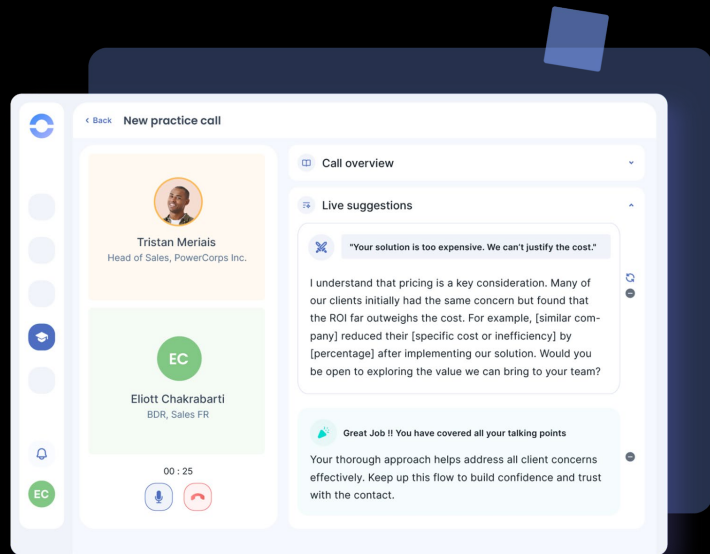# Building Your AI Agent

New Features

ringover

CRM AUTOFILL

A CRM that fills itself

CRM Autofill uses AI to extract key insights from conversations and automatically populates predefined **fields in your CRM**— no manual data entry required.

Step into Pitch Room Practice Real Scenarios, Risk-Free

How does it work?

- Create realistic personas and scenarios in seconds.
- Adjust difficulty, communication style, and conversation stage.
- Practice calls and receive real-time AI tips to improve your performance.
- Review detailed post-call analysis to track progress and learn from every interaction.

Who is it for?

The Pitch Room is designed for mid-sized and enterprise businesses with large customer-facing teams. It provides a scalable way to coach newcomers, helping them ramp up quickly and effectively, while giving experienced team members the chance to sharpen skills and test new communication strategies.

The result?

By offering continuous, tailored training with realistic scenarios, it drives high-quality interactions that positively impact business outcomes.

Plans that work for teams of all sizes
No hidden costs

BUSINESS

Enhanced features and integrations for growing teams to collaborate better and track activity.

All SMART features, plus:

✓ Landline number in 65 countries

☐ Advanced IVR (smart routing, call groups, call queues and more)

☐ 2 integrations

☐ Advanced statistics

☐ Coaching (double listening, call whisper & live feedback)

☐ SMS campaigns

☐ Access to our webhooks

ADVANCED

Contact center excellence with powerful integrations, call automation, and advanced reporting.

All BUSINESS features, plus:

☐ Call campaigns

☐ Power Dialer

☐ Call scripts

☐ Voicemail drop

☐ Local presence dialing

☐ 3 integrations

☐ Single sign-on (SSO)

Starting from $44

Monthly & annual options available*

Add-ons
Empower - $29
Omnichannel - $25

*All quoted prices are per license and billed monthly.

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You will now be redirected to a brief survey